

## TIGER Main Contact Information (Customer Activities On-Line/EDI)

### In Case of Emergency 1-866-999-8975

(713) 989-2777 or 1-866-944-7290

1300 Main St, Houston, TX 77002

Help Desk Email Address [CommercialApplicationSupport@EnergyTransfer.com](mailto:CommercialApplicationSupport@EnergyTransfer.com)

TIGER Email Address [MarketingServicesTWFax@EnergyTransfer.com](mailto:MarketingServicesTWFax@EnergyTransfer.com)

### TIGER – Gas Control Management

| Name                                                                 | Title                         | Phone                                                                             | Email Address                                                                        |
|----------------------------------------------------------------------|-------------------------------|-----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
| Jerry Graves                                                         | VP Gas Control & Optimization | (713) 989-2015                                                                    | <a href="mailto:Jerry.Graves@EnergyTransfer.com">Jerry.Graves@EnergyTransfer.com</a> |
| Rory Calhoun                                                         | Manager Gas Control           | (713) 989-2189                                                                    | <a href="mailto:Rory.Calhoun@EnergyTransfer.com">Rory.Calhoun@EnergyTransfer.com</a> |
| Duane White                                                          | Manager Gas Control           | (713) 989-2445                                                                    | <a href="mailto:Duane.White@EnergyTransfer.com">Duane.White@EnergyTransfer.com</a>   |
| <b>TIGER East (713) 989-2265</b><br><b>TIGER West (713) 989-2266</b> |                               | <b>TIGER/TIGER (713) 989-2270/2271</b><br><b>GC Day Controller (713) 989-2275</b> |                                                                                      |

### TIGER-Marketing – Houston

| Name             | Title                     | Phone          | Email Address                                                                                |
|------------------|---------------------------|----------------|----------------------------------------------------------------------------------------------|
| Steven Hearn     | Sr. Director Marketing    | (713) 989-2427 | <a href="mailto:Steven.Hearn@EnergyTransfer.com">Steven.Hearn@EnergyTransfer.com</a>         |
| Brad Cherry      | Sr. Account Manager       | (713) 989-2420 | <a href="mailto:Brad.Cherry@EnergyTransfer.com">Brad.Cherry@EnergyTransfer.com</a>           |
| Michael Milliken | Sr. Account Rep Marketing | (713) 989-4633 | <a href="mailto:Michael.Milliken@EnergyTransfer.com">Michael.Milliken@EnergyTransfer.com</a> |

### TIGER-Customer Service Representatives / Accounting

| Name              | Title          | Phone          | Email Address                                                                                  |
|-------------------|----------------|----------------|------------------------------------------------------------------------------------------------|
| Kathy Washington  | Manager        | (713) 989-2436 | <a href="mailto:Kathy.Washington@EnergyTransfer.com">Kathy.Washington@EnergyTransfer.com</a>   |
| Craig Buehler     | Sr. Specialist | (713) 989-2434 | <a href="mailto:Craig.Buehler@EnergyTransfer.com">Craig.Buehler@EnergyTransfer.com</a>         |
| Toni Houston      | Sr. Specialist | (713) 989-7669 | <a href="mailto:Toni.Houston@EnergyTransfer.com">Toni.Houston@EnergyTransfer.com</a>           |
| Pamela Sutherland | Specialist     | (713) 989-2437 | <a href="mailto:Pamela.Sutherland@EnergyTransfer.com">Pamela.Sutherland@EnergyTransfer.com</a> |
| Sherri Ross       | Sr. Specialist | (713) 989-2414 | <a href="mailto:Sherri.Ross@EnergyTransfer.com">Sherri.Ross@EnergyTransfer.com</a>             |
| Keller Bowman     | Specialist     | (713) 989-2432 | <a href="mailto:Keller.Bowman@EnergyTransfer.com">Keller.Bowman@EnergyTransfer.com</a>         |
| Joseph Fuentes    | Specialist     | (713) 989-2417 | <a href="mailto:Joseph.Fuentes@EnergyTransfer.com">Joseph.Fuentes@EnergyTransfer.com</a>       |

### TIGER – Electronic Communications / EDI

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| Name                     | Title        | Phone          | Email Address                                                                                  |
|--------------------------|--------------|----------------|------------------------------------------------------------------------------------------------|
| <b>Ramona Betancourt</b> | Lead Analyst | (713) 989-2425 | <a href="mailto:Ramona.Betancourt@EnergyTransfer.com">Ramona.Betancourt@EnergyTransfer.com</a> |

### TIGER – Contract Administration

| Name                   | Title       | Phone          | Email Address                                                                              |
|------------------------|-------------|----------------|--------------------------------------------------------------------------------------------|
| <b>Lindy Donoho</b>    | Director    | (713) 989-2416 | <a href="mailto:Lindy.Donoho@EnergyTransfer.com">Lindy.Donoho@EnergyTransfer.com</a>       |
| <b>Patricia Downey</b> | Sr. Analyst | (713) 989-2423 | <a href="mailto:Patricia.Downey@EnergyTransfer.com">Patricia.Downey@EnergyTransfer.com</a> |
| <b>Ashley Lillis</b>   | Analyst     | (713) 989-7229 | <a href="mailto:Ashley.Lillis@EnergyTransfer.com">Ashley.Lillis@EnergyTransfer.com</a>     |

### TIGER – Rates and Regulatory Affairs

| Name                  | Title                      | Phone          | Email Address                                                                            |
|-----------------------|----------------------------|----------------|------------------------------------------------------------------------------------------|
| <b>Larry Biediger</b> | Sr. Director               | (713) 989-7670 | <a href="mailto:Larry.Biediger@EnergyTransfer.com">Larry.Biediger@EnergyTransfer.com</a> |
| <b>Kevin Erwin</b>    | Associate, General Counsel | (713) 989-2745 | <a href="mailto:Kevin.Erwin@EnergyTransfer.com">Kevin.Erwin@EnergyTransfer.com</a>       |

### TIGER – Certificates and Reporting

| Name                       | Title                     | Phone          | Email Address                                                                                    |
|----------------------------|---------------------------|----------------|--------------------------------------------------------------------------------------------------|
| <b>Blair Lichtenwalter</b> | Sr. Director Certificates | (713) 989-2605 | <a href="mailto:Blair.Lichtenwalter@EnergyTransfe.com">Blair.Lichtenwalter@EnergyTransfe.com</a> |

| Name                       | Title                         | Phone                                 | Email Address                                                                                      |
|----------------------------|-------------------------------|---------------------------------------|----------------------------------------------------------------------------------------------------|
| <b>Primary Official</b>    |                               |                                       |                                                                                                    |
| <b>Blair Lichtenwalter</b> | Sr. Director Certificates     | (713) 989-7610<br>FAX: (713) 989-1176 | <a href="mailto:Blair.Lichtenwalter@EnergyTransfer.com">Blair.Lichtenwalter@EnergyTransfer.com</a> |
| <b>Secondary Official</b>  |                               |                                       |                                                                                                    |
| <b>Mike Langston</b>       | VP & Chief Regulatory Officer | (713) 989-7610<br>FAX: (713) 989-1205 | <a href="mailto:Michael.Langston@EnergyTransfer.com">Michael.Langston@EnergyTransfer.com</a>       |
|                            |                               |                                       |                                                                                                    |

### Energy Transfer – Investor Relations

| Name                 | Title                  | Phone          | Email Address                                                                          |
|----------------------|------------------------|----------------|----------------------------------------------------------------------------------------|
| <b>Brent Ratliff</b> | VP, Investor Relations | (214) 981-0700 | <a href="mailto:Brent.Ratliff@EnergyTransfer.com">Brent.Ratliff@EnergyTransfer.com</a> |
|                      |                        |                |                                                                                        |

## TIGER Main Contact Information (Customer Activities On-Line/EDI)

| TIGER – Media Relations |       |                |                                                                        |
|-------------------------|-------|----------------|------------------------------------------------------------------------|
| Name                    | Title | Phone          | Email Address                                                          |
| Media Contact           |       | (214) 840-5820 | <a href="mailto:Media@EnergyTransfer.com">Media@EnergyTransfer.com</a> |